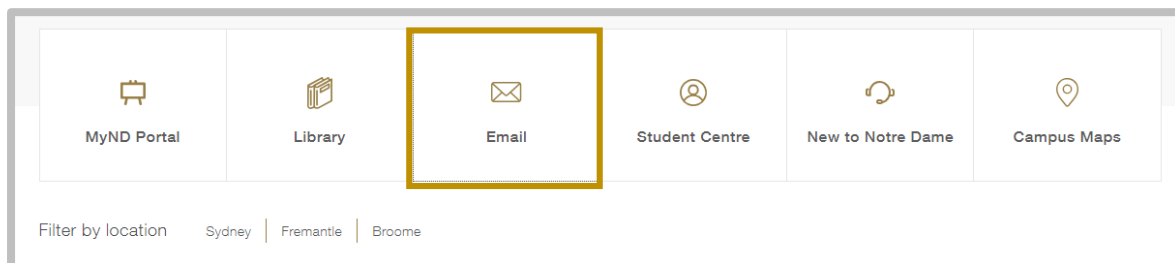




If you are unable to access your Blackboard portal, please confirm that you are not locked out of any other student portals.

Please try accessing your email

1. Access the **Students** page on the ND website:
<https://www.notredame.edu.au/current-students>
2. Click on **Email** under Quick Links



3. Enter your **Student ID** and password to access the portal.
Username: 32001234
Password: Nd01021994

If you can access other student portals, please clear your browser cache and passwords. Try accessing blackboard in an alternate browser.

If you are unable to access other student portals or you are unable to access Blackboard after clearing your cache, please contact the IT Service Desk.

Contact IT

Say hello to the friendly IT staff on campus; the service desk is open 8am to 5pm, Monday to Friday (excluding public holidays and university closures). If you are unable to come down, don't hesitate to call the desk on your campus number provided.

Fremantle	Sydney	Broome
08 9433 0777 8am – 5pm WAST	02 8204 4444 8am – 5pm AEST	08 9192 0632 8am – 4:30pm WAST
fremantle.it@nd.edu.au	sydney.it@nd.edu.au	broome.it@nd.edu.au

Email IT

Email your campus service desk for general queries or after hours from any device with access to email. Please send an email to IT with the below information:

- Line of Business Applications: Blackboard
- Name and ID (if you have a preferred name, please include this also)
- Contact details (include mobile if off campus)
- Description or image of error message/code
- Time issue occurred (if more frequent include dates)
- Device issue occurred on (PC, laptop, venue machine)